

New Student Survey

Welcome to Pivotal University. We strive to offer students the best in career education and job placement assistance. To help us achieve these goals, please complete this survey. This survey is anonymous and all information provided will remain confidential.

Start Date: Spring Fall **Instructions:** You may use dark pen or pencil to complete the New Student Survey. Indicate your answer by filling in the "O" completely. Shade circles like this: Not like this:

Please indicate the program you are enrolling in by shading in the appropriate circle.

Airframe & Powerplant Avionics & Advanced Electronics

Mark only one

1. Did you have your **first in-person** interview with a Pivotal U Admissions Representative at a Pivotal U campus, at your home or at another location?

On campus At my home At another location

2. What is your gender? Male Female

3. How old are you?

19 or under 20 to 24 25 to 29 30 to 34
 35 to 39 40 to 44 45 - 49 50 or over

4. Do you have any military experience? Yes No

5. What is your ethnic origin? **(mark only one)**

White (not Hispanic) Native American
 African American Asian/Pacific Islander
 Hispanic Multi-racial Other

6. Are you married? Yes No

7. Do you have any children? Yes No

8. Did you live with your parents when you applied to Redstone? Yes No

9. Did you move to attend Redstone? Yes No

Mark only one

10. When did you graduate from High School?

Before 1990 2003 to 2004
 1990 to 1995 2005
 1996 to 2000 2006
 2001 to 2002 Earned a GED

Mark only one

11. What was your grade point average in High School?

Less than 1.0 2.0 - 2.9 4.0
 1.0 - 1.9 3.0 - 3.9

12. Since leaving High School have you attended classes at a: Junior College, Community College, 4-year college or university, trade, technical, vocational school other school? **(If no, skip to question 14)** Yes No

13. What type of school did you previously attend?

4 year college/university **(mark only one)**
 Junior College/ Community College
 Trade, technical, or vocational school
 Other school

14. Who influenced you the **most** in your decision to attend college? **(mark only one)**

Family Friends Co-workers / employer
 No one; the inspiration came primarily from myself

15. If you answered "Yes" to question 12, please indicate the **most important** reason for your leaving that institution(s). **(mark only one)**

Mark only one
 Completed the program
 School was interfering with work
 School was interfering with family
 Program took too long to complete
 Training was not "hands-on" enough
 Didn't believe the program would be useful in advancing my career
 Instructors were unprepared, unqualified or unhelpful
 Location was inconvenient
 The environment was unsatisfactory
 Financial reasons
 Other _____



16. Why did you decide to attend Pivotal U?
(mark all that apply)
- Location
 - Enrolling with a friend
 - Hands-on training
 - Class schedule
 - Length of programs
 - Reputation of school
 - Offers the program I want to study
 - Teacher or counselor's advice
 - Referred by existing student or alumni
 - Job placement statistics
 - Other _____

17. What is the **most important** reason you decided to attend Redstone? (mark only one)
- Location
 - Enrolling with a friend
 - Hands-on training
 - Class schedule
 - Length of programs
 - Reputation of school
 - Offers the program I want to study
 - Teacher or counselor's advice
 - Referred by existing student or alumni
 - Job placement statistics
 - Other _____

18. How did you **first** contact Pivotal U?
(mark only one)
- Completed an Online Form
 - Phoned a toll free number
 - Phoned a campus directly
 - Mailed in a reply card
 - Stopped by a campus
 - Spoke to a representative at an event
 - Other _____

19. What do you **most** hope to gain from your college experience? (mark only one)
- The skills to start a new career
 - Advancement within my current career
 - Respect from family and/or friends
 - The degree or diploma
 - Ability to seek an advanced degree (Masters or Ph.D.)
 - Sense of accomplishment with completing college

20. Have you applied for admission to schools other than Pivotal U in the past 12 months?
- Yes No

21. Did you know what program you wanted to study before you contacted Pivotal U?
- Yes No

22. How did you **first** hear about Pivotal U?
(mark only one)
- From a friend or relative
 - Saw an ad on TV
 - From a teacher or counselor
 - On the Internet
 - Saw an ad in a newspaper
 - From my employer
 - Heard an ad on the radio
 - Received a mailing
 - From an Admissions Representative
 - Saw an ad in the Yellow Pages
 - At a college fair or job fair
 - Other _____

23. If you are a dependent student (i.e., you lived with your parents or guardian before enrolling), what is your **best estimate** of your parent's total household income? (If you are an independent student, skip to the next question.)
- Less than \$20,000
 - between \$20,000 and \$29,999
 - between \$30,000 and \$39,999
 - between \$40,000 and \$49,999
 - between \$50,000 and \$59,999
 - between \$60,000 and \$74,999
 - \$75,000 or more

24. If you are an independent student (i.e., you did not live with your parents or guardian before enrolling), what was your total household income last year? (If you are a dependent student, skip this question.)
- Less than \$20,000
 - between \$20,000 and \$29,999
 - between \$30,000 and \$39,999
 - between \$40,000 and \$49,999
 - between \$50,000 and \$59,999
 - between \$60,000 and \$74,999
 - \$75,000 or more



Mark only one answer per question on this

25. Are your parents college graduates?

- One parent is a college graduate Both parents are college graduates Neither parent is a college graduate

26. How often do you use the Internet?

- Every day Several times each week Several times a month Almost never Never

27. Please rate your experience with Pivotal U.

- Excellent Good Fair Poor

28. Please rate your experience with your Pivotal U admissions representative.

- Excellent Good Fair Poor

29. Please rate your experience with your Pivotal U financial aid representative.

- Excellent Good Fair Poor

30. Please rate your experience with your Pivotal U student services representative.

- Excellent Good Fair Poor

31. Please rate your experience with the Pivotal U orientation program.

- Excellent Good Fair Poor

Staff Use Only

- HNX - Houston Campus

