

# Pivotal Data University

## Withdrawing Student Survey

We are disappointed that you have decided to discontinue your education at Pivotal Data University. Could you please take a brief moment to answer the questions below to help us understand your reasons for deciding to leave the school? Your feedback will help us improve the service we offer to students. Thank you in advance for your time and contribution.

### Staff Use Only

- Abbington       Dagwood
- Cincinnati       Fargo
- Cuddagh       Lawford

**Instructions:** You may use dark pen or pencil to complete this survey. Indicate your answer by filling in the "O" completely. Shade circles like this: ● Not like this:

1) Listed below are some reasons a student might choose to leave school. Please indicate whether each reason listed below was a major factor, a minor factor, or not a factor in your decision to leave school.

### Academic Reasons:

- a) Dissatisfied with one or more instructors.....  Major factor     Minor factor     Not a factor
- b) Course content was not satisfactory.....  Major factor     Minor factor     Not a factor
- c) Course delivery was not satisfactory because of:
  - 1) Blended course format.....  Major factor     Minor factor     Not a factor
  - 2) On-line course format.....  Major factor     Minor factor     Not a factor
  - 3) On ground hands on learning course format.....  Major factor     Minor factor     Not a factor
- d) Decided the program was not a good fit, no longer interested.....  Major factor     Minor factor     Not a factor

### Financial Reasons:

- a) Dissatisfied with financial aid options.....  Major factor     Minor factor     Not a factor
- b) School is too expensive.....  Major factor     Minor factor     Not a factor

### Personal Reasons:

- a) Accepted a full time job while enrolled.....  Major factor     Minor factor     Not a factor
- b) School interferes too much with current job.....  Major factor     Minor factor     Not a factor
- c) Not enough time for family and friends.....  Major factor     Minor factor     Not a factor
- d) Medical reasons.....  Major factor     Minor factor     Not a factor
- f) Relocating.....  Major factor     Minor factor     Not a factor
- g) Commute is too long.....  Major factor     Minor factor     Not a factor
- h) Need to take a break.....  Major factor     Minor factor     Not a factor

### Poivotal Data Univeristy Charolette Campus (in general):

- a) Dissatisfied with the facilities.....  Major factor     Minor factor     Not a factor
- b) Poor customer service.....  Major factor     Minor factor     Not a factor
- c) Enrolling at another school.....  Major factor     Minor factor     Not a factor

- 2) Do you plan on returning within the next 12 months?       Yes     No     Undecided
- 3) Do you plan to enroll at a school other than PDU within the next 12 months?       Yes     No     Undecided
- 4) Did you relocate to attend PDU?       Yes     No
- 5) How many terms/blocks did you attend at PDU?       1 or less     2     3     4     5 or more
- 6) Any additional comments or suggestions for improving PDU?

---

---

---

---

Thanks again for your assistance. If you would like to be contacted by a representative of Pivotal Data University regarding your comments, please include your name and phone number on the back of this survey.

Draft

